

#### **CUSTOMER INFORMATION SHEET / KNOW YOUR POLICY**

# This document provides key information about your policy. You are also advised to go through your policy document.

SI. NO	TITLE	DESCRIPTION	Policy clause number				
1.	Name of the Insurance Product / Policy	Travel Guard Plus					
2.	Policy Number	XXXXXXX					
3.	Type of Insurance Product / Policy	Both Indemnity and Benefit					
4.	Sum Insured (Basis)	SumSum Insured Basis: Individual Sum InsuredInsuredSum Insured Amount: As per Sum Insured mentioned in					
5.	Policy Coverage (What the Policy covers)	<ul> <li>The Customer Information Sheet should be read in conjunction with the Policy Schedule and Insurance coverage will be applicable only to the covers and up to the Sum Insured limits as specifically mentioned in the Policy Schedule.</li> <li>Base Covers: <ol> <li>Medical Expenses – If during an Insured Journey while this Policy is in effect, You sustain an Injury or Illness, we will reimburse the Reasonable and Customary Charges in respect of the covered Medical Expenses during the Hospitalization or Day Care Treatment or OPD treatment (including any tele-medicine)</li> <li>Repatriation Of Mortal Remains: In the unfortunate event of death, we will reimburse for covered expenses reasonably incurred to repatriate your body from the place of death to your usual place of residence in India.</li> <li>Accidental Death and Disablement: We will pay the Sum Insured in case of Death and Dismemberment arising due to an Accident while you are on Insured Journey.</li> </ol> </li> <li>Emergency Medical Dental Expenses: We will reimburse You for Dental Benefits taken during the Insured Journey. It will also reimburse the expenses incurred for the same incident upto 30 Days from the date of first treatment, after the payment of the Dental Benefits.</li> </ul>	Benefits Covered Under the Policy				

Tata AIG General Insurance Company Limited - Registered Office: Peninsula Business Park, Tower A, 15th Floor, G.K. Marg, Lower Parel, Mumbai, Maharashtra, India



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	5.	Delay Of Checked-In Baggage: We will pay the Sum	
		Insured if the Checked Baggage is delayed or	
		misdirected by a Common Carrier subject to the time-	
		based deductible	
	6.	Loss Of Checked-In Baggage: We will pay the Sum	
		Insured in the case of permanent loss of an entire piece	
		of Checked-in Baggage held in the care, custody and	
		control of a Common Carrier	
	7.	Loss Of Passport: We will reimburse You for necessary	
		and reasonable expenses towards the prescribed fee	
		payable to the concerned authorities for issue of an	
		emergency certificate and/or the cost for applying for	
		the passport in India.	
	Q	Personal Liability: We will indemnify You against Your	
	0.	actual legal liability including the defence costs incurred	
		or which You are liable to pay to a third party for the	
		third party's bodily injury or property damage due to an	
		incident while you are on Insured Journey	
	9.		
		on which the Insured is travelling is delayed from its	
	10	Scheduled time of Departure.	
	10	Trip Curtailment: We will reimburse You covered	
		expenses for necessary curtailment (Shortening and /	
		or alteration) of the insured journey and You have to	
		directly return to Usual place of residence.	
	11	. Trip Cancellation: We will reimburse the non-refundable	
		travel ticket cost and / or accommodation costs in case	
		of your overseas Insured Journey is cancelled prior to	
		scheduled departure from India.	
	12	. Missed Flight/Connection: We will reimburse You the	
		non-refundable travel ticket costs if You miss any flight	
		whilst on your Insured Journey.	
	13	B. Bounced Hotel / Airline Booking: We will reimburse You	
		for actual additional and reasonable expenses incurred	
		for booking alternative flight or accommodation	
		arrangements in case of bounced booking of pre-	
		booked accommodation or flight.	
	14	Fraudulent Charges: We will reimburse You for the	
		unauthorized charges on Eligible Card, upto twelve (12)	
		hours prior to first reporting of the event to the issuer, if	
		the charges are made on Eligible Card when it is Lost	
		or Stolen whilst on an Insured Journey.	
	15	Emergency Extension: Extension of the Policy Period is	
		granted upto a period of days from the Policy Period	
		End date, if the extension is deemed necessary while	
		you are on Insured Journey	
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	16. Home Content Burglary: Will reimburse You for the	
	repair cost, in case of partial loss or replacement cost	
	for a similar item, in case of total loss of the Contents at	
	Your Home, caused by Burglary and/or attempted	
	Burglary during Your Insured Journey. Usual Place of	
	Residence in India	
	17. Hijack/Kidnap Daily Allowance: We will pay You the	
	Sum Insured for every 12 hours period up to the	
	maximum number of Days for distress allowance if You	
	are kidnapped or the Common Carrier in which You are	
	travelling is hijacked while you are on Insured Journey.	
	18. Accommodation Extension: We will reimburse You the	
	reasonable expenses for additional accommodation	
	expenses while you are on Insured Journey if You are	
	unable to travel on the Scheduled Date of Departure	
	19. Loss Of International Driving License: Will pay the Sum	
	Insured, for obtaining duplicate international driving	
	license either overseas or within 30 Days upon return to	
	the Usual Place of Residence in India, if You lose Your	
	international driving license whilst on Insured Journey.	
	20. Flight Cancellation: We will pay You the Sum Insured in	
	the event of cancellation of scheduled departure of the	
	international flight whilst on Insured Journey.	
	21. Loss Of Personal Baggage: We will reimburse You the	
	purchase cost of the lost Personal Baggage arising out	
	of Theft or Burglary, when in Your custody, whilst on	
	Insured Journey 22. Personal Accident in India: We will pay for Death and	
	Disablement arising due to an Accident while on	
	Insured Journey in India	
	23. Compassionate Travel/Stay: We will reimburse You for	
	the actual cost of the to and fro economy class ticket	
	and accommodation for one of Your Immediate Family	
	Member to attend to Your medical emergency during Your Insured Journey	
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	24. Loss Of Cash: We will reimburse You for any loss of currency arising out of Theft or Robbery during Insured	
	Journey	
	25. Up-Gradation to Business Class: We will reimburse You	
	the actual expenses incurred for up-gradation of <b>Your</b>	
	existing economy class air ticket to a business class air ticket in the overt of insured getting bespitalized during	
	ticket in the event of insured getting hospitalized during	
	his insured journey. 26. Rental Vehicle Cover: We will reimburse You for rental	
	vehicle excess in case Your rental vehicle is stolen,	
	damaged or involved in a collision. It also covers the	



	<ul> <li>towing fees for the rental vehicle while you are on Insured Journey</li> <li>27. Rental Vehicle Return: We will reimburse You for the delay charges levied as per vehicle hiring agreement by the rental company if the rental vehicle in Your custody meets with accident, is damaged or is involved in a collision which directly results in a delay while you are on Insured Journey</li> <li>28. Alternative Transport Expenses: We will reimburse You the cost of alternate transport taken due to shortened or diverted Scheduled Transport Arrangement while you are on Insured Journey.</li> <li>29. Pandemic Cover: We will pay You the Sum Insured in the event You are diagnosed with, and are required to Quarantine Yourself during the Policy Period whilst on Insured Journey, due to the same Illness which has been declared as a pandemic by the appropriate government authority or the World Health Organization.</li> <li>30. Hospital Daily Cash: We will pay You the Sum Insured for each continuous and completed 24 hours of hospitalization while you are on Insured Journey</li> <li>31. Missed Booking: We will reimburse You the covered expenses for non-refundable amount of the overseas Event ticket or Non-refundable unused portion of travel tours / packages excluding accommodation costs if You are not able to attend the pre-booked Event or commence tours/packages due to non-commencement of Insured Journey.</li> <li>32. Visa Rejection: We will reimburse You the Visa Fee paid by You for the Insured Journey, if Your Visa is rejected for no fault or negligence of yours</li> <li>The following add-on bundles are applicable to the Insured Person if specified to be in-force in the Policy Schedule, and upto the Sum Insured specified against such benefit in the Policy Schedule</li> </ul>	
	paid by You for the Insured Journey, if Your Visa is	
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	1. Cruise Bundle	
	a. Missed Cruise: We will reimburse You for non- refundable travel ticket costs if You miss any cruise	
	while you are on overseas Insured Journey.	
	b. Common Carrier – Cruise Interruption: We will reimburse You the expenses incurred towards any	
	alternate travel bookings made due to any	
	unexpected Injury or Illness to You while on a Cruise,	
	resulting in Your Hospitalization on dry land while you are on overseas Insured Journey	
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<ul> <li>2. Travel Plus Bundle <ul> <li>a. Accompaniment Of Minor Child: We will reimburse You for actual cost of a round trip economy airfare ticket on a Scheduled Airline from India for Your Immediate Family Member designated by Your Eligible Family to bring Your Child back to residence in India</li> <li>b. Frequent Flyer Cover: We will reimburse You for the amount, equivalent to the conversion factor of the frequent flyer/reward program service provider, if your Insured Journey is cancelled</li> <li>c. Loss To Electronic Portable Items We will reimburse You the replacement cost for an item of similar make and model, in the event of theft of Your Electronic Portable Items, during the Policy Period, whilst on the Insured Journey.</li> </ul> </li> <li>3. Accident Bundle <ul> <li>a. Lifestyle Modification Cover: We will reimburse You for the cost of artificial limbs and any modifications to Your home or vehicle necessitated due to disablement arising as a result of an Accident whilst on an overseas Insured Journey</li> <li>b. Child Education Benefit: We will pay the Sum Insured for the education of the surviving Eligible Children of the Insured, in case of the death of the insured while on overseas Insured Journey</li> <li>c. Coma Cover: We will pay the Sum Insured in case the Insured is in a comatose state due to an accident while on overseas Insured Journey</li> <li>d. Adventure Sports: It provides coverage for expenses arising out of any Injury suffered while participating in Adventure Sports: in a non-professional capacity and performed under expert supervision of trained professionals whilst on an overseas Insured Journey</li> </ul> </li> </ul>
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<ul> <li>ticket on a Scheduled Airline from India for Your Immediate Family Member designated by Your Eligible Family to bring Your Child back to residence in India</li> <li>b. Frequent Flyer Cover: We will reimburse You for the amount, equivalent to the conversion factor of the frequent flyer/reward program service provider, if your Insured Journey is cancelled</li> <li>c. Loss To Electronic Portable Items We will reimburse You the replacement cost for an item of similar make and model, in the event of theft of Your Electronic Portable Items, during the Policy Period, whilst on the Insured Journey.</li> <li>3. Accident Bundle</li> <li>a. Lifestyle Modification Cover: We will reimburse You for the cost of artificial limbs and any modifications to Your home or vehicle necessitated due to disablement arising as a result of an Accident whilst on an overseas Insured Journey</li> <li>b. Child Education Benefit: We will pay the Sum Insured for the education of the surviving Eligible Children of the Insured, in case of the death of the insured while on overseas Insured Journey</li> <li>c. Coma Cover: We will pay the Sum Insured in case the Insured is in a comatose state due to an accident while on overseas Insured Journey</li> <li>d. Adventure Sports: It provides coverage for expenses arising out of any Injury suffered while participating in Adventure Sports, in a non-professional capacity and performed under expert supervision of trained professionals whilst on an overseas Insured Journey</li> </ul>
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<ul> <li>for the cost of artificial limbs and any modifications to Your home or vehicle necessitated due to disablement arising as a result of an Accident whilst on an overseas Insured Journey</li> <li>b. Child Education Benefit: We will pay the Sum Insured for the education of the surviving Eligible Children of the Insured, in case of the death of the insured while on overseas Insured Journey</li> <li>c. Coma Cover: We will pay the Sum Insured in case the Insured is in a comatose state due to an accident while on overseas Insured Journey</li> <li>d. Adventure Sports: It provides coverage for expenses arising out of any Injury suffered while participating in Adventure Sports, in a non-professional capacity and performed under expert supervision of trained professionals whilst on an overseas Insured Journey</li> </ul>
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<ul> <li>on an overseas Insured Journey</li> <li>b. Child Education Benefit: We will pay the Sum Insured for the education of the surviving Eligible Children of the Insured, in case of the death of the insured while on overseas Insured Journey</li> <li>c. Coma Cover: We will pay the Sum Insured in case the Insured is in a comatose state due to an accident while on overseas Insured Journey</li> <li>d. Adventure Sports: It provides coverage for expenses arising out of any Injury suffered while participating in Adventure Sports, in a non-professional capacity and performed under expert supervision of trained professionals whilst on an overseas Insured Journey</li> </ul>
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<ul> <li>for the education of the surviving Eligible Children of the Insured, in case of the death of the insured while on overseas Insured Journey</li> <li>c. Coma Cover: We will pay the Sum Insured in case the Insured is in a comatose state due to an accident while on overseas Insured Journey</li> <li>d. Adventure Sports: It provides coverage for expenses arising out of any Injury suffered while participating in Adventure Sports, in a non-professional capacity and performed under expert supervision of trained professionals whilst on an overseas Insured Journey</li> </ul>
<ul> <li>the Insured, in case of the death of the insured while on overseas Insured Journey</li> <li>c. Coma Cover: We will pay the Sum Insured in case the Insured is in a comatose state due to an accident while on overseas Insured Journey</li> <li>d. Adventure Sports: It provides coverage for expenses arising out of any Injury suffered while participating in Adventure Sports, in a non-professional capacity and performed under expert supervision of trained professionals whilst on an overseas Insured Journey</li> </ul>
<ul> <li>on overseas Insured Journey</li> <li>c. Coma Cover: We will pay the Sum Insured in case the Insured is in a comatose state due to an accident while on overseas Insured Journey</li> <li>d. Adventure Sports: It provides coverage for expenses arising out of any Injury suffered while participating in Adventure Sports, in a non-professional capacity and performed under expert supervision of trained professionals whilst on an overseas Insured Journey</li> </ul>
<ul> <li>c. Coma Cover: We will pay the Sum Insured in case the Insured is in a comatose state due to an accident while on overseas Insured Journey</li> <li>d. Adventure Sports: It provides coverage for expenses arising out of any Injury suffered while participating in Adventure Sports, in a non-professional capacity and performed under expert supervision of trained professionals whilst on an overseas Insured Journey</li> </ul>
Insured is in a comatose state due to an accident while on overseas Insured Journey d. Adventure Sports: It provides coverage for expenses arising out of any Injury suffered while participating in Adventure Sports, in a non-professional capacity and performed under expert supervision of trained professionals whilst on an overseas Insured Journey
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arising out of any Injury suffered while participating in Adventure Sports, in a non-professional capacity and performed under expert supervision of trained professionals whilst on an overseas Insured Journey
Adventure Sports, in a non-professional capacity and performed under expert supervision of trained professionals whilst on an overseas Insured Journey
performed under expert supervision of trained professionals whilst on an overseas Insured Journey
professionals whilst on an overseas Insured Journey
Care at Home: It provides medical assistance to your
family members at home while You are Overseas
Automated Luggage Tracking Service: It provides
assistance in tracking your checked-in luggage if it is
delayed when you are on Insured Journey.
Lost and Found Passport Service: It provides assistance in
tracking your passport if it is lost while you are overseas.
This entire Policy does not provide benefits for any loss
6. <b>Exclusions</b> resulting in whole or in part from, or expenses incurred, <b>Exclusions</b>
directly or indirectly in respect of:

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a	) Where the Insured Person is travelling against the	
	advice of a Physician/Medical Practitioner or receiving or	
	on a waiting list for receiving specified medical treatment	
	or is travelling for the purpose of obtaining treatment or	
	has received a terminal prognosis for a medical	
	condition;	
b	) Any Pre-Existing Disease (PED) or any complication	
	arising from it unless in case of Life-Threatening	
	Condition.	
	) Any claim of the Insured Person arising from:	
	<b>a.</b> suicide or attempted suicide	
	<b>b.</b> wilful self-inflicted Illness or Injury except Injury in self-	
	defence or to save life;	
d	) Any claim arising from Adventure Sports, unless	
	expressly covered under any particular Benefit;	
	) Any claim of the Insured Person arising from sexually	
	transmitted conditions;	
f)	Any claim for death, disablement (whether of a	
''	permanent nature or of a temporary nature),	
	Hospitalisation of the Insured Person arising or resulting	
	from the Insured Person committing any breach of law	
	with criminal intent;	
	) The Insured Person whilst being under the influence of	
9	intoxicating liquor or drugs or other intoxicants, suffers	
	Injury / Accident, except where the Insured Person is not	
	directly responsible for the Injury / Accident though under influence of intoxication;	
	•	
	) Where the Insured Person is operating or learning to	
	operate any aircraft, or performing duties as a member	
	of the crew on any aircraft or the Scheduled Airline;	
i)	,	
	permanent nature or of a temporary nature) or	
	Hospitalisation of the Insured Person, due to war	
	(whether declared or not) and war like occurrence or	
	invasion, acts of foreign enemies, hostilities, civil war,	
	rebellion, revolutions, insurrections, mutiny, military or	
	usurped power, seizure, capture, arrest, restraints and	
	detainment of all kinds;	
j)	, , , , ,	
	loss caused by or contributed to or arising from:	
	a. Ionizing radiation or contamination by radioactivity	
	from any nuclear fuel or from any nuclear waste from	
	the combustion of nuclear fuel or from any nuclear	
	waste from combustion (including any self-sustaining	
	process of nuclear fission) of nuclear fuel.	
	<b>b.</b> Nuclear weapon material.	



		<ul> <li>c. The radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof.</li> <li>d. Nuclear, chemical and biological terrorism;</li> <li>k) Performance of manual work for employment or any other potentially dangerous occupation;</li> <li>l) Congenital Anomalies or any complications or conditions arising therefrom;</li> <li>m) Osteoporosis (porosity and brittleness of the bones due to loss of protein form the bones matrix) or pathological fracture (any fracture in an area where Pre-Existing Disease (PED) has caused the weakening of the bone), if osteoporosis or pathological fracture diagnosed prior to the Policy Period, unless arising out of an Injury;</li> <li>n) Any claim due to the pregnancy of the Insured Person including resulting childbirth, miscarriage, abortion or complication of any of these except complications in pregnancy due to Accident of the Insured Person during the Insured Journey;</li> <li>o) Any loss arising out of the Insured Person's actual or attempted commission of or willful participation in an illegal act or any violation or attempted violation of the law;</li> <li>p) Liability arising out of the Insured Person's engagement in any criminal or illegal act;</li> <li>q) Any claim incurred outside the territorial limits of the Geographical Scope or the Insured Journey that are mentioned in the Policy Schedule;</li> <li>r) Any non-Medical Expenses (list enclosed - Annexure I);</li> <li>s) Individuals travelling on immigrant visa beyond 120</li> </ul>	
7.	Waiting Period	Days. Not Applicable	
8.	Financial Limits of Coverage Deductible (It is a specified amount: Up to which an Insurance Company	<ol> <li>Deductibles:</li> <li>Medical Expenses- Injury and / or Illness and Emergency Medical Evacuation: USD 100</li> <li>Emergency Medical Dental Expenses:         <ul> <li>a. Silver, Silver Plus, Silver Plus - Plan A, Silver plus – Plan B, Gold, Gold -Plan A, Gold – Plan B, Platinum, Platinum – Plan A, Platinum – Plan B, Titanium and Titanium Plus – USD 50</li> <li>b. Senior and Senior Plus – USD 75</li> </ul> </li> <li>Delay of Checked-in Baggage – 4 Hours</li> <li>Loss of Passport – USD 25</li> <li>5. Personal Liability:</li> </ol>	Financial limits as Covered Under The Policy

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will not pay any claim, and Which will be deducted from total claim amount (if claim amount is more than the specified amount)	<ul> <li>a. Silver, Silver Plus, Gold, Senior, Senior Plus Copper- Non-Medical and Super Senior – USD 200</li> <li>b. Platinum, Titanium and Titanium Plus – USD 250</li> <li>6. Flight Delay: 4 Hours</li> <li>7. Trip Curtailment: <ul> <li>a. Silver, Silver Plus, Silver Plus – Plan B, Copper Non-Medical Plan – USD 50</li> <li>b. Gold, Gold Plus – Plan B – USD 75</li> <li>c. Platinum, Platinum – Plan B, Titanium, Titanium Plus, Senior, Senior Plus and Super Senior – USD 100</li> </ul> </li> <li>8. Trip Cancellation: <ul> <li>a. Silver, Silver Plus, Silver Plus – Plan B, Gold, Gold - Plan B, Senior, Senior Plus and Super Senior, Copper Non-Medical Plan – USD 50</li> <li>b. Platinum, Platinum – Plan B, Titanium and Titanium Plus – USD 100</li> </ul> </li> <li>9. Bounced Hotel and Airline Booking: <ul> <li>a. Silver, Silver Plus, Silver Plus – Plan B, Senior, and Super Senior – USD 50</li> <li>b. Gold, Gold -Plan B and Senior Plus – USD 75</li> <li>c. Platinum, Platinum – Plan B, Titanium and Titanium Plus – USD 100</li> </ul> </li> <li>9. Bounced Hotel and Airline Booking: <ul> <li>a. Silver, Silver Plus, Silver Plus – Plan B, Senior, and Super Senior – USD 50</li> <li>b. Gold, Gold -Plan B and Senior Plus – USD 75</li> <li>c. Platinum, Platinum –Plan B, Titanium and Titanium Plus, – USD 100</li> </ul> </li> <li>10. Home Content Burglary – INR 5000</li> <li>11. Hijack/Kidnap Daily Allowance – 12 Hours</li> <li>12. Loss of Baggage and Personal Effects – USD 30</li> </ul>	
Sub limit (it is a pre- defined limit and the Insurance Company will not pay any amount	PlansSublimits applicable on IPDSilver Plus, Silver Plus- Plan A, Silver Plus- Plan A, Silver Plus-Plan Treatment & A, Silver Plus-Plan B, Senior, and OPDGold, Plus-Plan B, Senior, Plan B, Plan BPlatinum, Platinum - Plan A, Plan B, TitaniumTitanium Plus and Super SeniorPlansTitanium Plus	
in excess of this limit	Hospital Room Rent andUSD 1500USD 1750USD 2000USD 2500Boarding expensesUSD 1500USD 1750USD 2000USD 2500DaysDaysDaysDaysDays	

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					1
Emergency Room Services				USD 2500	
ICU Charges	per Day	per Day up to 7	per Day up to 10	USD 4000 per Day up to 10 Days	
Surgical Treatment Expense	USD 12.5K for surgical treatment expense with an additional sublimit of 25% of surgical treatment for Anestheti st services	USD 13K for surgical treatment expense with an additional sublimit of 25% of surgical treatment for Anestheti st services	USD 15K for surgical treatment expense with an additional sublimit of 25% of surgical treatment for Anestheti st services	USD 22.5K for surgical treatment expense with an additional sublimit of 25% of surgical treatment for Anestheti st services	
Physician consultation charges	per Day	•	per Day up to 10		
Diagnostic Tests.				Up to USD 2500	
Ambulance Service (Not applicable for OPD)			USD 750	Up to USD 1000	
Pharmacy	Up to USD 2,000	Up to USD 2,000	Up to USD 2,000	Up to USD 2,000	
Miscellaneo us Expenses				Up to USD 500	
		rates, whe		ual line item paid:-	1
Sublimits applicable of IPD Treatment 8 Day Care	Silver, Sil Plus, Silv Plus, Plus	Ver Gold, ver Gold - an Plan A er Gold -	ans Platinun Platinur , – Plan A	n, n Titanium A, Plus	

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		Treatment and OPD Surgical Non-Surgical (Medical management	Senior, Senior Plus and Super Senior USD 27,500 USD 13,000	USD 30,000 USD 15,000	-Plan B, Titanium USD 35,000 USD 17,500	USD 45,000 USD 20,000	
9.	Claims Claim Procedure	Geographical S Please Call+ Canada) Email: tata.aig Geographical S Call: +91-022 G Email: EA.TAT While in India related assista Toll Free No 18 citizen Policy h Call these loca from any other Mumbai - 66 66272829, Pu Hyderabad – 6 Email: general Write to: Tata AIG Gene	For Policies with Geographical Scope as Worldwide Please Call+1-833-440-1575 (Tollfree within US and Canada) Email: tata.aig@europ-assistance.in Geographical Scope as Other than Worldwide Call: +91-022 68227600 Email: EA.TATAclaims@europ-assistance.in While in India, contact at below numbers for any claim related assistance - Toll Free No 1800 266 7780 or 1800 22 9966 (only for senior citizen Policy holders) Call these local helpline numbers in Your respective cities from any other line: Mumbai - 66939500, Delhi – 66603500, Bangalore – 66272829, Pune – 66014156, Chennai – 66841050, Hyderabad – 66629882, Ahmedabad - 66610201 Email: general.claims@tataaig.com				im ior es  50,
10.	Policy Servicing	24/7 Toll Free Number - 1800-266-7780 E-mail:customersupport@tataaig.com					Other Terms and Conditions
11.	Grievance /Complaints	At TATA AIG, we strive to provide the best service to our customers. If you're not satisfied and wish to lodge a complaint, please call our 24/7 toll-free number <b>1800-266-</b> <b>7780</b> or <b>022-66939500</b> (toll charges apply), or email us at <u>customersupport@tataaig.com</u> . We will investigate and respond within the regulatory turnaround time (TAT). <b>Escalation Level 1</b>				6- Other Terms	

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		If you do not receive a response or are not satisfied with the resolution, please contact us at <u>manager.customersupport@tataaig.com</u> . <b>Escalation Level 2</b> If you still need assistance, reach out to the Head of Customer Services at <u>head.customerservices@tataaig.com</u> . We will provide our final response within the regulatory TAT. If you're still not satisfied after this process, you may approach the Insurance Ombudsman of concerned jurisdiction. You can also lodge a grievance on the Bima Bharosa Grievance Redressal Portal: <u>https://bimabharosa.irdai.gov</u> . in/	
12.	Things to Remember	<ol> <li>Free Look Period         The Free Look Period will be applicable for policies with the Policy Period of one (1) year. The Insured Person will be allowed a period of Thirty Days, whether received electronically or otherwise, from the date of receipt of the Policy to review the terms and conditions of the Policy, and to return the same, if not acceptable.     </li> <li>If the Insured Person has not made any claim during the Free Look Period, the Insured Person shall be entitled to:         <ul> <li>a refund of the premium paid less any expenses incurred by the Company on medical examination of the Insured Person and the stamp duty charges; or</li> <li>where the risk has already commenced and the option of return of the Policy is exercised by the Insured Person, a deduction towards the proportionate risk premium for period of cover; or</li> <li>where only a part of the insurance coverage has commenced, such proportionate premium commensurate with the insurance coverage during such period.</li> </ul> </li> <li>Travel Extension         <ul> <li>The maximum number of travel Days under a Single Trip that may be insured, under the Policy, shall be one year. Any extension, if accepted by Us is subject to the medical condition and claim history of the Insured Person and will be at the Company's discretion.</li> <li>For extension of the Policy, the Insured Person shall submit a declaration letter in the format given by Us clearly mentioning the claims filed during the Policy Period and also that he / she is unaware of any existing</li> </ul></li></ol>	Other Terms and Conditions



health condition which could result in a claim during the extension period. The Company reserves right to ask for additional information, treatment history, treatment papers for assessing the extension request.

If the Insured Person does not declare the claims filed or the claims that are to be filed under the Policy or any other material information, then any extension of the Policy, if granted shall be deemed to be invalid. No refund of premium will be given in case of extensions so invalidated. The Company will also not be liable to pay any claim filed under the extended Policy.

The premium payable for the extension of the Policy during the Trip duration shall be the premium payable for the overall Trip duration (including the extension) less the initial premium already paid. The premium payable for the extension of the Policy during the Trip will be as per the applicable Trip band and Age band slab. In an extended policy, the Insured Person shall be entitled to all benefits payable on fixed basis for which no claim has been made in the earlier in the same Policy. For indemnity-based benefits, balance Sum Insured shall be available during the extended Policy Period, this is irrespective of the fact whether the Policy number of the extended cover remains same or gets changed.

#### 3. Cancellation of Policy:

(i) Single Trip: Your Policy will terminate on the last Day of Policy for which premium has been paid or on return to India from the date of commencement of the Insured Journey, whichever is earlier. This Policy is not cancellable or refundable in any other circumstance.

(ii) Annual Multi Trip: This Policy will terminate on the Policy Period End Date mentioned in the Policy Schedule for which the premium has been paid. The policyholder may cancel this Policy by giving 7 days written notice and in such an event, the Company shall refund proportionate premium for unexpired policy period, provided no claim has occurred up to the date of cancellation if otherwise there shall be no refund of premium.

#### **4. Refund of Premium on Cancellation by Insured** a. Early Return (Single Trip)

In case You return from the Insured Journey atleast 21 Days prior to expiry of the Policy Period, We will refund the difference of premium between premium charged and



<ul> <li>chargeable for immediate next slab of the actual number of utilized days (as per travel slab) subject to no claims being incurred on the Policy.</li> <li>b. Cancellation prior to Policy Start date Cancellation of the Policy may be done only prior to Policy Start Date stated in the Policy Schedule and will be subject to deduction of cancellation charge (Rs 250/ - plus applicable taxes) by Us.</li> </ul>	
In the event of Cancellation of Policy there shall be no further liability on the Company under the policy. c. Cancellation (Annual Multi Trip) We may cancel this Policy at any time on grounds of mis- representation, established fraud, non-disclosure of material facts by giving you 15 Days' notice delivered to You, or mailed to Your last address as appears in Our records, stating when such cancellation shall be effective and the policy shall stand cancelled ab-initio and there will be no refund of premium.	
<ul> <li>5. Time of Payment of Claim <ul> <li>a) The Company shall settle or reject a claim, as the case may be, within 30 Days from the date of receipt of last necessary document.</li> <li>b) In the case of delay in the payment of a claim, the Company shall be liable to pay interest to the Insured Person(s) from the date of receipt of last necessary document to the date of payment of claim at a rate 2% above the Bank rate.</li> <li>c) However, where the circumstances of a claim warrant an investigation in the opinion of the Company, it shall initiate and complete such investigation at the earliest, in any case not later than 30 Days from the date of receipt of last necessary document.</li> <li>d) In case of delay beyond stipulated 45 Days, the Company shall be liable to pay interest to the Insured Person(s) at a rate 2% above the Bank rate from the date of receipt of last necessary document.</li> </ul> </li> <li>d) In case of delay beyond stipulated 45 Days, the Company shall be liable to pay interest to the Insured Person(s) at a rate 2% above the Bank rate from the date of receipt of last necessary document to the date of payment of claim.</li> <li>(In this clause, "Bank rate" shall mean the rate fixed by the Reserve Bank of India (RBI) at the beginning of the financial year in which claim has fallen due)</li> </ul>	

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13.	Your obligations	<ul><li>Please disclose all pre-existing disease /s or condition/s before buying a policy. Non-disclosure may affect the Claim settlement.</li><li>Disclosure of other material information during the Policy Period</li></ul>	Other Terms and Conditions
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Plan		Silver	
Annual Multi Trip years and abo Worldw	ve, only for	30/45/60/90/120/150/180 Days	
	Schengen	Yes, Schengen - Silver	
Geographic Scope	Worldwide including USA/Canada	Yes	
Coope	Worldwide Excluding USA/Canada	Yes	
Age Ba	and	3 Months - 70 Years	
Coverage Details	Deductible	Sum Inusred in US \$	
Medical Expenses- Injury and / or Illness		Unlimited Sum Insured with USD 50,000 per incident/loss, arising out of the same illness/injury. Maximum liability - PED upto USD 2500 Sum insured- life threatening conditions	
Emergency Medical Evacuation		Upto Section 1 Sum Insured	
	Deductible	100	
Repatriation of Mortal Remains		25% of Section 1 Sum Insured (over and above)	
Accidental Death & Disablement (Overseas)		AD:10000, Disablement:10000, Total - 10000	
Emergency Medical Dental Expenses		300	
	Deductible	50	

#### <u>Annexure</u>

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Delay of Checked- in Baggage		4 hours delay : USD 40
Loss of Checked- in Baggage		USD 200
Loss of Passport		250
	Deductible	25
Personal Liability		100,000
	Deductible	200
Trip Curtailment		500
	Deductible	50
Trip Cancellation		500
	Deductible	50
Missed Flight/Connection		250
Bounced Hotel / Airline booking		500
	Deductible	50
Fraudulent Charges		Per Occurrence Limit 250; Aggregate Limit 500
Emergency Extension of the Policy		7 days
Home Content Burglary (In Rs.)		50,000
	Deductible	5000
Accommodation Extension		100 per day Max upto 10 days

Pla	ans	Silver Plus
years and ab	rip Options (12 bove, only for dwide)	30/45/60/90/120/150/180 Days
	Schengen	Yes,Schengen -Silver Plus
Geographic Scope	Worldwide including USA/Canada	Yes
	Worldwide Excluding USA/Canada	Yes
Age	Band	3 Months - 70 Years

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Coverage Details	Deductible	Sum Inusred in US \$
Medical Expenses- Injury and / or Illness		Unlimited Sum Insured with USD 100,000 per incident\loss, arising out of the same illness/injury. Maximum liability - PED upto USD 5000 Sum insured- life threatening conditions
Emergency Medical Evacuation		Upto Section 1 Sum Insured
	Deductible	100
Repatriation of Mortal Remains		25% of Section 1 Sum Insured (over and above)
Accidental Death & Disablement (Overseas)		AD:10000, Disablement:10000, Total - 10000
Emergency Medical Dental Expenses		400
	Deductible	50
Delay of Checked-in Baggage		4 hours delay : USD 40
Loss of Checked- in Baggage		USD 200
Loss of Passport		250
	Deductible	25
Personal Liability		100,000
	Deductible	200
Trip Curtailment		500
Deductible	Deductible	50
Trip Cancellation		500
	Deductible	50
Missed Flight/Connection		250
Bounced Hotel / Airline booking		500
	Deductible	50

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Fraudulent Charges		Per Occurrence Limit 250; Aggregate Limit 500
Emergency Extension of the Policy		7 days
Home Content Burglary (In Rs.)		100,000
	Deductible	5000
Hijack/Kidnap Daily Allowance		75(Per 12 hours max 10 days)
Accommodation Extension		250 per day Max upto 10 days
Loss of International driving license		100
Flight Cancellation		75

Plans		Silver Plus- Plan A	Gold -Plan A	Platinum - Plan A
Annual Multi Trip Options (12 years and above, only for Worldwide)		30/45/60/90/120/150/180 Days		
Geographic Scope	Worldwide including USA/Canad a	Yes	Yes	Yes
Age Band		3 Months - 70 Years		
Coverage Details Deductible			Sum Inusred in US \$	

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Medical Expenses- Injury and / or Illness		Unlimited Sum Insured with USD 100,000 per incident/loss, arising out of the same illness/injury. Maximum liability - PED upto USD 5000 Sum insured- life threatening conditions	Unlimited Sum Insured with USD 250,000 per incident/loss, arising out of the same illness/injury. Maximum liability - PED upto USD 10000 Sum insured- life threatening conditions	Unlimited Sum Insured with USD 500,000 per incident/loss, arising out of the same illness/injury. Maximum liability - PED upto USD 12500 Sum insured- life threatening conditions
Emergency Medical Evacuation		Upto Section 1 Sum Insured	Upto Section 1 Sum Insured	Upto Section 1 Sum Insured
	Deductible	100	100	100
Repatriation of Mortal Remains		25% of Section 1 Sum Insured (over and above)	25% of Section 1 Sum Insured (over and above)	25% of Section 1 Sum Insured (over and above)
Accidental Death & Disablement (Overseas)		AD:10000, Disablement:10000 , Total - 10000	AD:15000, Disablement:15000 , Total - 15000	AD:25000, Disablement:25000 , Total - 25000
Emergency Medical Dental Expenses		400	500	1,000
	Deductible	50	50	50

Plans		Silver Plus- Plan B	Gold -Plan B	Platinum - Plan B
Annual Multi Trip Options (12 years and above, only for Worldwide)		30/45/60/90/120/150/180 Days		
Geographic Scope	Worldwide including USA/Canad a	Yes	Yes	Yes

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Age Band		3 Months - 70 Years		
Coverage Details	Deductible	Sum Inusred in US \$		,
Medical Expenses- Injury and / or Illness		Unlimited Sum Insured with USD 100,000 per incident/loss, arising out of the same illness/injury. Maximum liability - PED upto USD 5000 Sum insured- life threatening conditions	Unlimited Sum Insured with USD 250,000 per incident/loss, arising out of the same illness/injury. Maximum liability - PED upto USD 10000 Sum insured- life threatening conditions	Unlimited Sum Insured with USD 500,000 per incident/loss, arising out of the same illness/injury. Maximum liability - PED upto USD 12500 Sum insured- life threatening conditions
Emergency Medical Evacuation		Upto Section 1 Sum Insured	Upto Section 1 Sum Insured	Upto Section 1 Sum Insured
	Deductible	100	100	100
Repatriation of Mortal Remains		25% of Section 1 Sum Insured (over and above)	25% of Section 1 Sum Insured (over and above)	25% of Section 1 Sum Insured (over and above)
Accidental Death & Disablement (Overseas)		AD:10000, Disablement:10000 , Total - 10000	AD:15000, Disablement:15000 , Total - 15000	AD:25000, Disablement:25000 , Total - 25000
Emergency Medical Dental Expenses		400	500	1,000
	Deductible	50	50	50
Delay of Checked-in Baggage		4 hours delay : USD 40	4 hours delay : USD 45	4 hours delay : USD 50
Loss of Checked-in Baggage		USD 200	USD 300	USD 300
Loss of Passport		250	250	250
	Deductible	25	25	25
Flight Delay			4 hours delay : USD 45 For all overseas flights taken during Insured Trip	4 hours delay : USD 50 For all overseas flights taken during Insured Trip
Trip Curtailment		500	750	1,000
Deductible		50	75	100
Trip Cancellation		500	750	1,000

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Deductible		50	50	100
Missed Flight/Connectio		250	500	750
Bounced Hotel / Airline booking		500	750	1,000
	Deductible	50	75	100

Plans			
Annual Multi Trip years and above Worldwic	30/45/60/90/120/150/180 Days		
	Schengen	Schengen -Gold	
Geographic Scope	Worldwide including USA/Canada	Yes	
	Worldwide Excluding USA/Canada	Yes	
Age Ban	d	3 Months - 70 Years	
Coverage Details	Deductible	Sum Inusred in US \$	
Medical Expenses- Injury and / or Illness		Unlimited Sum Insured with USD 250,000 per incident\loss, arising out of the same illness/injury. Maximum liability - PED upto USD 10000 Sum insured- life threatening conditions	
Emergency Medical Evacuation		Upto Section 1 Sum Insured	
	Deductible	100	
Repatriation of Mortal Remains		25% of Section 1 Sum Insured (over and above)	
Accidental Death & Disablement (Overseas)		AD:15000, Disablement:15000, Total - 15000	

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Emergency Medical Dental Expenses		500
	Deductible	50
Delay of Checked-in Baggage		4 hours delay : USD 45
Loss of Checked-in Baggage		USD 300
Loss of Passport		250
	Deductible	25
Personal Liability		200,000
	Deductible	200
Flight Delay		4 hours delay : USD 45 For all overseas flights taken during Insured Trip
Trip Curtailment		750
Deductible	Deductible	75
Trip Cancellation		750
	Deductible	50
Missed Flight/Connection		500
Bounced Hotel / Airline booking		750
	Deductible	75
Fraudulent Charges		Per Occurrence Limit : 500; Aggregate Limit: 1000
Emergency Extension of the Policy		7 days
Home Content Burglary (In Rs.)		150,000
	Deductible	5000
Hijack/Kidnap Daily Allowance		100(Per 12 hours max 10 days)
Accommodation Extension		300 per day Max upto 10 days
Loss of International driving license		100
Flight Cancellation		75

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Loss of Personal Baggage	Loss of Personal Baggage		200	
	Deductible		30	
Personal Accident India (in INR)	Personal Accident in India (in INR)		1,500,000	
Plan	IS		Platinum	
Annual Multi Tri years and abo Worldw	ve,	only for	30/45/60/90/120/150/180 Days	
	S	Schengen	Schengen - Platinum	
Geographic Scope	Worldwide		Yes	
Coope	E	Vorldwide Excluding SA/Canada	Yes	
Age Ba	and		3 Months - 70 Years	
Coverage Details	D	eductible	Sum Inusred in US \$	
Medical Expenses- Injury and / or Illness			Unlimited Sum Insured with USD 500,000 per incident\loss, arising out of the same illness/injury. Maximum liability - PED upto USD 12500 Sum insured- life threatening conditions	
Emergency Medical Evacuation			Upto Section 1 Sum Insured	
	[	Deductible	100	
Repatriation of Mortal Remains Accidental Death & Disablement (Overseas)			25% of Section 1 Sum Insured (over and above) AD:25000, Disablement:25000, Total - 25000	
Emergency Medical Dental Expenses			1,000	
	Deductible		50	
Delay of Checked-in Baggage			4 hours delay : USD 50	
Loss of Checked- in Baggage			USD 300	

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Loss of Passport		250
	Deductible	25
Personal Liability		500,000
	Deductible	250
Flight Delay		4 hours delay : USD 50 For all overseas flights taken during Insured Trip
Trip Curtailment		1,000
	Deductible	100
Trip Cancellation		1,000
	Deductible	100
Missed Flight/Connection		750
Bounced Hotel / Airline booking		1,000
	Deductible	100
Fraudulent Charges		Per Occurrence Limit: 1000; Aggregate Limit: 2000
Emergency Extension of the Policy		15 days
Home Content Burglary (In Rs.)		250,000
	Deductible	5000
Hijack/Kidnap Daily Allowance		150(Per 12 hours max 10 days)
Accommodation Extension		750 per day Max upto 10 days
Loss of International driving license		100
Flight Cancellation		150
Loss of Personal Baggage		300
	Deductible	30
Personal Accident in India (in INR)		2,000,000

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	Return fare for any one
	Company in person-
	Spouse/ Children/
	Immediate family
	member
	Stay for Insured's
Compassionate	Spouse, Children, family
Travel/Stay	- 3500
Loss of Cash	USD 125

Plans		Titanium	
Annual Multi Trip Options (12 years and above, only for Worldwide)		30/45/60/90/120/150/180 Days	
	Schengen	Schengen- Titanium	
Geographic	Worldwide including USA/Canada	Yes	
Scope	Worldwide Excluding USA/Canada	Yes	
Age	Band	3 months - 60 Years	
Coverage Details	Deductible	Sum Insured in US \$	
Medical Expenses- Injury and / or Illness		Unlimited Sum Insured with USD 750,000 per incident\loss, arising out of the same illness/injury. Maximum liability - PED upto USD 15000 Sum insured- life threatening condition	
Emergency Medical Evacuation		Upto Section 1 Sum Insured	
	Deductible	100	
Repatriation of Mortal Remains		25% of Section 1 Sum Insured (over and above)	
Accidental Death & Disablement (Overseas)		AD:50000, Disablement:50000, Total - 50000	
Emergency Medical Dental Expenses		1000	

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	Deductible	50
Delay of Checked-in Baggage		4 hours delay : USD 50
Loss of Checked- in Baggage		USD 400
Loss of Passport		500
•	Deductible	25
Personal Liability		500,000
	Deductible	250
Flight Delay		4 hours delay : USD 50 For all overseas flights taken during Insured Trip
Trip Curtailment		1,000
	Deductible	100
Trip Cancellation		1,000
	Deductible	100
Missed Flight/Connection		750
Bounced Hotel / Airline booking		2,500
	Deductible	100
Fraudulent Charges		Per Occurrence Limit: 1250; Aggregate Limit: 2500
Emergency Extension of the Policy		15 days
Home Content Burglary (In Rs.)		500,000
	Deductible	5000
Hijack/Kidnap Daily Allowance		150 (Per 12 hours max 10 days)
Accommodation Extension		1000 per day Max upto 10 days
Loss of International driving license		150
Flight Cancellation		200
Loss of Personal Baggage		400

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	Deductible	30
Personal Accident in India (in INR)		2,500,000
Compassionate Travel/Stay		Return fare for any one Company in person- Spouse/ Children/ Immediate family member Stay for Insured's Spouse, Children, family - 5000
Loss of Cash		USD 250
Up-Gradation to Business Class		750
Rental Vehicle Cover		500
Rental Vehicle Return		250
Alternative Transport Expenses		750
Pandemic Cover		500

Plans		Titanium Plus
Annual Multi Trip Options (12 years and above, only for Worldwide)		30/45/60/90/120/150/180 Days
	Schengen	Schengen - Titanium Plus
Geographic Scope	Worldwide including USA/Canada	Yes
	Worldwide Excluding USA/Canada	Yes
Age Band		3 months - 60 Years
Coverage Details	Deductible	Sum Insured in US \$

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Medical Expenses- Injury and / or Illness		Unlimited Sum Insured with USD 1,000,000 per incident\loss, arising out of the same illness/injury. Maximum liability - PED upto USD 20,000 Sum insured- life threatening conditions
Emergency Medical Evacuation		Upto Section 1 Sum Insured
	Deductible	100
Repatriation of Mortal Remains		25% of Section 1 Sum Insured (over and above)
Accidental Death & Disablement (Overseas)		AD:75000, Disablement:75000, Total - 75000
Emergency Medical Dental Expenses		1200
	Deductible	50
Delay of Checked-in Baggage		4 hours delay : USD 50
Loss of Checked- in Baggage		USD 500
Loss of Passport		500
	Deductible	25
Personal Liability		500,000
	Deductible	250
Flight Delay		4 hours delay : USD 50 For all overseas flights taken during Insured Trip
Trip Curtailment		1,500
	Deductible	100
Trip Cancellation		1,500
	Deductible	100
Missed Flight/Connection		750
Bounced Hotel / Airline booking		5,000
	Deductible	100

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Fraudulent Charges		Per Occurrence Limit: 1250; Aggregate Limit: 2500
Emergency Extension of the Policy		15 days
Home Content Burglary (In Rs.)		500,000
	Deductible	5000
Hijack/Kidnap Daily Allowance		200(Per 12 hours max 10 days)
Accommodation Extension		1000 per day Max upto 10 days
Loss of International driving license		150
Flight Cancellation		250
Loss of Personal Baggage		500
	Deductible	30
Personal Accident in India (in INR)		5,000,000
Compassionate Travel/Stay		Return fare for any one Company in person- Spouse/ Children/ Immediate family member Stay for Insured's Spouse, Children, family - 5000
Loss of Cash		USD 375
Up-Gradation to Business Class		1000
Rental Vehicle Cover		500
Rental Vehicle Return		500
Alternative Transport Expenses		1000
Pandemic Cover		500

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Hospital Daily Cash (Per Day)	75 USD per day max upto 10 days
Missed Booking	750
Visa Rejection	100

Pla	ns	Senior	Super Senior
Annual Multi Trip Options (12 years and above, only for Worldwide)		NA	30/45 Days
	Schengen	Schengen - Senior Plan	Schengen - Super Senior Plan
Geographic Scope	Worldwide including USA/Canada	Yes	Yes
	Worldwide Excluding USA/Canada	Yes	Yes
Age E	Band	71 - 80 years	81 Onward
Coverage Details	Deductible	Sum Insur	ed in US \$
Medical Expenses- Injury and / or Illness		Unlimited Sum Insured with USD 50,000 per incident\loss, arising out of the same illness/injury. Maximum liability - PED upto USD 2500 Sum insured- life threatening conditions	Unlimited Sum Insured with USD 50,000 per incident\loss, arising out of the same illness/injury. Maximum liability - PED upto USD 1500 Sum insured- life threatening conditions
Emergency Medical Evacuation		Upto Section 1 Sum Insured	Upto Section 1 Sum Insured
	Deductible	100	100
Repatriation of Mortal Remains		25% of Section 1 Sum Insured (over and above)	25% of Section 1 Sum Insured (over and above)
Accidental Death & Disablement (Overseas)		AD:10000, Disablement:10000, Total - 10000	AD:10000, Disablement:10000, Total - 10000

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Emergency Medical Dental Expenses		300	NA
	Deductible	75	NA
Delay of Checked-in Baggage		4 hours delay : USD 40	4 hours delay : USD 40
Loss of Checked- in Baggage		USD 200	USD 200
Loss of Passport		250	250
	Deductible	25	25
Personal Liability		100,000	100,000
	Deductible	200	200
Flight Delay		4 hours delay : USD 40 For all overseas flights taken during Insured Trip	4 hours delay : USD 40 For all overseas flights taken during Insured Trip
Trip Curtailment		500	500
	Deductible	100	100
Trip Cancellation		250	250
	Deductible	50	50
Missed Flight/Connection		250	250
Bounced Hotel / Airline booking		500	250
	Deductible	50	50
Fraudulent Charges		NA	NA
Emergency Extension of the Policy		7 days	7 days
Home Content Burglary (In Rs.)		50,000	50,000
	Deductible	5000	5000
Hijack/Kidnap Daily Allowance		75(Per 12 hours max 10 days)	75(Per 12 hours max 10 days)
Accommodation Extension		50 per day Max upto 10 days	50 per day Max upto 10 days

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Plans		Senior Plus
Annual Multi Trip Options (12 years and above, only for Worldwide)		30/45 Days
	Schengen	Schengen - Senior Plan Plus
Geographic Scope	Worldwide including USA/Canada	Yes
	Worldwide Excluding USA/Canada	Yes
Age B	Age Band 71 - 80 years	
Coverage Details Deductible		Sum Insured in US \$
Medical Expenses- Injury and / or Illness		Unlimited Sum Insured with USD 100,000 per incident\loss, arising out of the same illness/injury. Maximum liability - PED upto USD 3000 Sum insured- life threatening conditions
Emergency Medical Evacuation		Upto Section 1 Sum Insured
	Deductible	100
Repatriation of Mortal Remains		25% of Section 1 Sum Insured (over and above)

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Accidental Death & Disablement (Overseas)		AD:10000, Disablement:10000, Total - 10000
Emergency Medical Dental Expenses		500
	Deductible	75
Delay of Checked-in Baggage		4 hours delay : USD 40
Loss of Checked- in Baggage		USD 200
Loss of Passport		250
	Deductible	25
Personal Liability		100,000
	Deductible	200
Flight Delay		4 hours delay : USD 40 For all overseas
		flights taken during Insured Trip
Trip Curtailment		500
	Deductible	100
Trip Cancellation		500
	Deductible	50
Missed Flight/Connection		250
Bounced Hotel / Airline booking		500
	Deductible	75
Emergency Extension of the Policy		7 days
Home Content Burglary (In Rs.)		50,000
	Deductible	5000
Hijack/Kidnap Daily Allowance		100(Per 12 hours max 10 days)
Accommodation Extension		100 per day Max upto 10 days
Flight Cancellation		75

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Loss of Personal Baggage		200
	Deductible	30
Compassionate Travel/Stay		Return fare for any one Company in person- Spouse/ Children/ Immediate family member Stay for Insured's Spouse, Children, family - 5000

Plans		Copper - Non medical	
Geographic	Worldwide including USA/Canada	Yes	
Scope	Worldwide Excluding USA/Canada	Yes	
Age B	and	3 months onwards	
Coverage Details	Deductible	Sum Insured in US \$	
Accidental Death & Disablement (Overseas)		AD:20000, Disablement:20000, Total - 20000	
Delay of Checked-in Baggage		4 hours delay : USD 50	
Loss of Checked- in Baggage		USD 300	
Loss of Passport		250	
	Deductible	25	
Personal Liability		50,000	
	Deductible	200	
Flight Delay		4 hours delay : USD 50 For all overseas flights taken during Insured Trip	
Trip Curtailment		500	

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Deductible	Deductible	50
Trip Cancellation		500
	Deductible	50
Missed Flight/Connection		250
Bounced Hotel / Airline booking		500
	Deductible	50
Emergency Extension of the Policy		7 days
Hijack/Kidnap Daily Allowance		50 (Per 12 hours max 10 days)
Loss of International driving license		100
Flight Cancellation		100

Plans		Instant Gratification
Geographic	Worldwide including USA/Canada	Yes
Scope	Worldwide Excluding USA/Canada	Yes
Ag	e Band	3 months onwards
Coverage Details	Deductible	Sum Insured in US \$
Flight Delay		1 hour, 1.5 hour, 2 and 2.5 and 3 hour - USD 50, 100,150, 200 (As per plan choosen) (For International Flight only)
Flight Cancellation		SI Options - USD 50, 100, 200, 300, 500, 750, 1000

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#### Sub-Limits -

Sub-Limits	Coverages	Silver/Silver Plus/ Silver - Plan A/Silver- Plan B/Senior/Senior Plus/Super Senior	Gold/Gold-Plan A/Gold-Plan B
	Hospital Room Rent and Boarding expenses	USD 1500 per <b>Day</b> up to 30 <b>Days</b>	USD 1750 per <b>Day</b> up to 30 <b>Days</b>
	Emergency Room Services	USD 1,500	USD 1,750
	ICU Charges	USD 3000 per <b>Day</b> up to 7 <b>Days</b>	USD 3250 per <b>Day</b> up to 7 <b>Days</b>
Sub-limits applicable on IPD Treatment & Day	Surgical Treatment Expense	USD 12.5K for surgical treatment expense and up to 25% of surgical treatment for Anesthetist services	USD 13K for surgical treatment expense and up to 25% of surgical treatment for Anesthetist services
Care Treatment and OPD	Physician consultation charges	USD 125 per <b>Day</b> upto 10 visits	USD 175 per <b>Day</b> upto 10 visits
	Diagnostic Tests Ambulance Service (Not applicable for	Up to USD 750	Up to USD 1000
	OPD)	Up to USD 500	Up to USD 600
	Pharmacy Miscellaneous	Up to USD 2000	Up to USD 2000
	Expenses.	USD 500	USD 500
Cases with package r line item billing are no would b	ates, where Individual of available, the below		
Sub-limits	Surgical	USD 27,500	USD 30,000
applicable on IPD Treatment & Day Care Treatment and OPD	Non-Surgical (Medical management cases)	USD 13,000	USD 15,000

Sub-Limits Coverages	Platinum/Platinum- Plan A/Platinum-Plan B/Titanium	Titanium Plus
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1	Γ	1	
	Hospital Room Rent and Boarding expenses	USD 2000 per <b>Day</b> up to 30 <b>Days</b>	USD 2500 per <b>Day</b> up to 30 <b>Days</b>
	Emergency Room		
	Services	USD 2,000	USD 2,500
	ICU Charges	USD 3750 per <b>Day</b> up to 10 <b>Days</b>	USD 4000 per <b>Day</b> up to 10 <b>Days</b>
		USD 15K for surgical treatment expense and	USD 22.5K for surgical treatment expense and
Sub-limits		up to 25% of surgical	up to 25% of surgical
applicable on IPD	Surgical Treatment	treatment for Anesthetist	treatment for Anesthetist
Treatment & Day	Expense	services	services
Care Treatment and OPD	Physician consultation charges	USD 250 per <b>Day</b> up to 10 visits	USD 350 per <b>Day</b> up to 10 visits
	Diagnostic Tests	Up to USD 1500	Up to USD 2500
	Ambulance Service (Not applicable for		
	OPD)	Up to USD 750	Up to USD 1000
	Pharmacy	Up to USD 2000	Up to USD 2000
	Miscellaneous Expenses.	USD 500	USD 500
line item billing are no	ates, where Individual ot available, the below e paid :-		
	Surgical	USD 35,000	USD 45,000
Sub-limits applicable on IPD Treatment & Day Care Treatment and OPD	Non Surgical (Medical management		
	cases)	USD 17,500	USD 20,000

#### Add On Bundles -

Add On Bundles	Section Name	Sum Insured	Deductible
	Missed Cruise	USD 750	
Cruise Bundle	Common Carrier- Cruise Interruption	USD 500	USD 50
Travel Plus	Accompaniment of Minor Child	USD 1000	
Bundle	Frequent Flyer Cover	USD 200	

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	Loss of Electronic Portable Items	USD 500	USD 50
Accident Bundle (Available if age between 15 years and 60 years)	Lifestyle Modification Cover	USD 200	
	Child Education Benefit	USD 5000	
	Coma Cover	USD 5000	
	Adventure Sports	Up to SI under Medical Expenses- Injury and / or Illness max of USD 500,000	
Optional Assistance Services Bundle	Care at Home Service Automated Luggage Tracking Service Lost and Found Passport Service	Additional Premium will be charged for this whole Bundle	

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